

DALLAS ANIMAL SERVICES

Department Fact Sheet

May 2013

OUTREACH INITIATIVES					
Customer Service					
	Total Completed	Adoptions	Reclaim a pet	Look for lost pet	Tours
Customer Surveys	137	83	9	37	8
Survey Rankings	Good/Excellent Condition 94%		Good/Excellent Cust Service 99%		Recommend to Others 121 of 127
Number of Clients Served	May 2012 9,573		May 2013 9,592		FYTD 2012/13 76,205
Spay/Neuter Subsidy Program					
	May 2012	May 2013	Current Month % Change	FYTD 12/13	
Applications Received	85	49	-42%	357	
Surgeries Performed	13	40	208%	280	
Pet Registration					
Registrations	April 2012	April 2013	% Change	FYTD 12/13	
Dogs Unaltered	176	334	90%	1,730	
Dogs Altered	2,923	2,853	-2%	19,077	
Cats Unaltered	5	73	1360%	307	
Cats Altered	810	728	-10%	5,657	
Exempt (Senior)	870	632	-27%	5,378	
Totals	4,784	4,620	-3%	32,149	
Intact Animal Permits Issued	59	83	41%	509	
Volunteer Activity					
	Year End 2011/12	May 2013	FYTD 2012/13		
Volunteers		33			
Volunteer Hours	754	226	583		

SHELTER ACTIVITY						
INTAKE	Fiscal Year End 2011/12	Fiscal YTD 2012/13	May 2012	May 2013	Current Month Variance	Current Month % Change
Dogs	20,507	13,086	2,129	1,728	(401)	-19%
Cats	7,577	4,166	1,218	1,003	(215)	-18%
Other (wildlife, livestock, exotic)	2,060	1,525	267	179	(88)	-33%
INTAKE Totals	30,144	18,777	3,614	2,910	(704)	-19%
OUTCOMES	Fiscal Year End 2011/12	Fiscal YTD 2012/13	May 2012	May 2013	Current Month Variance	Current Month % Change
Adoptions	4,771	4,688	356	521	165	46%
Dogs	3,930	3,870	300	400	100	33%
Cats	841	772	56	120	64	114%
Other	0	46	0	1	1	#DIV/0!
Redemptions	1,467	972	129	158	29	22%
Dogs	1,396	930	124	153	29	23%
Cats	67	40	5	3	(2)	-40%
Other	4	2	0	2	2	#DIV/0!
Rescue & Relocate	3,985	2,903	627	542	(85)	-14%
Dogs	2,054	1,621	220	271	51	23%
Cats	1,431	792	284	212	(72)	-25%
Other	500	490	123	59	(64)	-52%
Euthanized	19,041	9,900	2,327	1,646	(681)	-29%
Dogs	12,609	6,537	1,398	915	(483)	-35%
Cats	5,018	2,426	831	621	(210)	-25%
Other	1,414	937	98	110	12	12%
Miscellaneous	783	381	96	51	(45)	-47%
Dogs	499	247	59	24	(35)	-59%
Cats	183	77	25	19	(6)	-24%
Other	101	57	12	8	(4)	-33%
OUTCOMES Totals	30,047	18,844	3,535	2,918		

Dog and Cat Live Release Rate	34.61%	46.52%	29.55%	42.44%
Dog and Cat Live Release Rate = dog & cat adoptions + dog & cat redemptions + dog & cat rescue & relocates / dog & cat intake				
Live Release Rate	33.91%	45.60%	30.77%	41.96%
Live Release Rate = total adoptions + redemptions + rescue & relocates / total intake				

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OUTCOMES	Year End 2011/12	Fiscal YTD 2012/13	May 2012	May 2013	Current Month Variance	Current Month % Change
Total Calls Received	54,132	29,470	5,761	4,685	(1076)	-19%
Total Calls Closed	N/A*	24,415	N/A*	4,515	N/A*	N/A*
Total Calls Open	N/A*	5,153	N/A*	170	N/A*	N/A*
Total Citations Issued	1,335	1,355	147	144	(3)	-2%
Monthly Average Response Time			N/A*	4.2		

* N/A: Previous year information unavailable

Service Requests						
	Year End 2011/12	Fiscal YTD 2012/13	May 2012	May 2013	Current Month Variance	Current Month % Change
Call Breakdown						
Bite	1655	997	155	154	(1)	-1%
Confined	10031	5,727	1,012	863	(149)	-15%
Confined in Vehicle	53	42	6	13	7	117%
Confinement Outdoors	90	10	21	0	(21)	-100%
Cruelty	3712	2,513	374	360	(14)	-4%
Illegal Vending	18	6	2	0	(2)	0%
Limits	384	198	51	33	(18)	-35%
Loose	10581	9,588	872	1,065	193	22%
Loose Aggressive	14373	7,421	1,364	1,115	(249)	-18%
Noisy	1786	1,396	157	138	(19)	-12%
Pooper Scooper	478	305	57	44	(13)	-23%
Prohibited Rooster	562	329	60	49	(11)	-18%
Sick/Injured	6186	3,223	794	542	(252)	-32%
Space	13	7	2	1	(1)	0%
Spayed/Neutered/Intact	945	213	285	11	(274)	-96%
Tethering	853	289	83	28	(55)	-66%
Unsanitary Conditions	656	201	96	22	(74)	-77%
Vaccination/Registration	723	265	64	51	(13)	-20%
Miscellaneous	1,033	284	132	25	(107)	-81%

Cruelty	May 2013	Fiscal YTD 2012/13
Total Service Requests	360	2,513
Citizen Complied	343	2,217
Pending	17	190
Citations	1	18

Cruelty Investigations by Council District		
May 2013		
District	Initial Calls	Follow Up Calls
1	28	5
2	24	5
3	21	3
4	34	3
5	31	2
6	20	2
7	27	5
8	48	6
9	27	7
10	16	2
11	8	2
12	4	1
13	16	0
14	11	0

This data is reflective of the CRMS/Chameleon databases on the date of this report. Reports dated after this report date may reflect a slight variance in the numbers.

Report data date: 06/03/13